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AXA “Support Local Tourism” Programme

We offer free Personal Accident Protection to support local tourism and the COVID-19 Vaccination Programme



To support the COVID-19 Vaccination Programme established by the Food and Health Bureau of the Government of the Hong Kong Special Administration Region (‘the Hong Kong Government’) and the resumption of travel business in Hong Kong, AXA is offering **free personal accident protection** to eligible Hong Kong residents joining local group tours. **No registration** is required.

Programme Overview

Eligible Person(s)	<p>Hong Kong residents</p> <ul style="list-style-type: none"> i) aged between 6 months to 85 years old; and ii) joining a registered local group tour by a licensed travel agent who has been granted the conditional exemption to organise local group tours by the Travel Industry Council of Hong Kong (‘Tour’), including working staff accompanying the Tour, such as tour escorts, tourist guides and drivers; and iii) a) has received at least one dose of COVID-19 vaccines approved by the Secretary for Food and Health and administered under the COVID-19 Vaccination Programme established by the Hong Kong Government (‘Vaccine’) before starting the Tour; or b) is accompanied by an adult over 18-year-old who fulfilled the condition of a), if a person is below the minimum eligible age for receiving the Vaccine
Protection Period	Between 1 July and 31 December 2021 (both days inclusive)
Protection Benefit	One-off lump sum payment up to HKD600,000 in case of permanent disablement ¹⁾ or death of an Eligible Person caused by an accident ²⁾ happens during the registered itineraries of the Tour
Application	No registration is required. Eligible Persons will be entitled to the protection benefit automatically
Claims and Enquiries	<ul style="list-style-type: none"> • Simplified Claims Procedures. For details, please refer to the Programme terms and conditions below • Customer Service Hotline (852) 2523 3061

AXA “Support Local Tourism” Programme terms and conditions

- AXA “Support Local Tourism” Programme (the ‘Programme’) is offered by AXA General Insurance Hong Kong Limited (‘AXA’), subject to the following terms and conditions.
- Eligible persons (‘Eligible Person(s)’) means all Hong Kong residents
 - aged between 6 months to 85 years old; and
 - joining a registered local group tour by a licensed travel agent who has been granted the conditional exemption to organise local group tours by the Travel Industry Council of Hong Kong (‘Tour’), including working staff accompanying the Tour, such as tour escorts, tourist guides and drivers; and
 - a) has received at least one dose of COVID-19 vaccines approved by the Secretary for Food and Health and administered under the COVID-19 Vaccination Programme established by the Hong Kong Government (‘Vaccine’), with details at www.covidvaccine.gov.hk (‘Vaccine’) before starting the Tour; OR
b) is accompanied by an adult aged 18 or above who fulfilled the condition of a), if a person is below the minimum eligible age for receiving the Vaccine.
- The protection period is between 1 July 2021 and 31 December 2021 (both days inclusive).
- AXA shall pay a one-off lump sum payment up to HKD600,000, in case of permanent disablement¹⁾ or death of an Eligible Person caused by an accident²⁾ happens during the registered itineraries of the Tour, within 12 consecutive months from the date of accident²⁾, according to the following Compensation Table:

Compensation Table

	Degree of Suffering	Lump Sum Payment Per Eligible Person (% of HKD600,000)
(1)	Accidental death	100%
(2)	Permanent total disablement	100%
(3)	Permanent and incurable paralysis of all limbs	100%
(4)	Permanent total loss of sight of both eyes	100%
(5)	Permanent total loss of sight of one eye	100%
(6)	Loss of or permanent total loss of use of two limbs	100%
(7)	Loss of or permanent total loss of use of one limb	100%
(8)	Permanent loss of speech and loss of hearing	100%
(9)	Permanent total loss of hearing in	
	(a) both ears	75%
	(b) one ear	20%
(10)	Permanent loss of speech	50%

For clarity, accident²⁾ happens before or after the registered itineraries of the Tour is not covered.

- Eligible Person does not need to register for the Programme.
- Simplified Claims Procedures
To make a claim, please complete a personal accident insurance claim form (available at www.axa.com.hk/en/downloads/general-insurance), stating “Free PA for Local Group Tour” at field of “Policy No.” and email to anh.claims@axa.com.hk, together with the following documents within 30 days from the date of accident²⁾
 - a copy of the Hong Kong Identity Card;
 - proof of COVID-19 vaccination;
 - a) booking confirmation of the Tour issued by the travel agent for tourists; or
b) confirmation of performing duty for the Tour from the relevant employer for working staff; and
 - medical certificate/report/death certificate.For certain circumstance, more information may be required.
Accidental death benefit will be payable to the Eligible Person’s estate. Other permanent disablement benefit will be payable to (a) the Eligible Person who is aged 18 or above, or (b) parent or legal guardian of an Eligible Person who is aged below 18.
- AXA will not pay any benefit if the permanent disablement or death of the Eligible Person is caused or contributed by:
 - the Eligible Person’s unlawful act or wilful exposure to danger (except in an attempt to save a human life), intentional self-injury, suicide or attempted suicide (sane or insane);
 - the effect or influence of alcohol or drugs not prescribed by a qualified and licensed/ registered medical practitioner;
 - Illness, sickness, disease, any pre-existing physical or mental defect or infirmity, bacterial or viral infections even if contracted by the accident²⁾, except bacterial infection that is the direct result of the accidental cut or wound;
 - strike, riot and civil commotion except for passive risks which means the Eligible Person being killed or injured because they were accidentally in a place when an act of strike, riot and civil commotion occurred;
 - the Eligible Person engaging or participating in
 - dangerous or extreme sports;
 - sports in a professional capacity or to earn remuneration;
 - speed contest or racing.
- AXA has the absolute right to interpret the terms and conditions and reserves the right to amend the terms and condition of or cancel the Programme and its related arrangements at any time without prior notice.
- Any payment(s) associated with this Programme will be subject to applicable laws and AXA’s standard screening procedures to be conducted at the time of claim.
- In the event of any dispute, AXA’s decision shall be final and conclusive.
- These term and conditions shall be governed by the laws of Hong Kong.

Remarks

- Such disability must have continued for a period of 12 consecutive months and been certified by a licensed medical practitioner to be beyond the hope of improvement for the remainder of one’s life.
- Accident means an unforeseen and unexpected event of violent, accidental, external and visible nature which shall independently of any other cause be the sole and direct cause of bodily injury.

If you do not wish to receive promotional or direct marketing materials from AXA, please inform the Data Privacy Officer, AXA General Insurance Hong Kong Limited, 5/F, AXA Southside, 38 Wong Chuk Hang, Wong Chuk Hang, Hong Kong. AXA shall, without charge to you, ensure that you are not included in future direct marketing activities.