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【AXA 安盛守護健康大抽獎】條款及細則 (「條款及細則」):

活動期限

1. 【AXA 安盛守護健康大抽獎】(「抽獎活動」或「此推廣」) 由安盛金融有限公司 (「AXA 安盛」) 主辦。抽獎活動推廣期為 2025 年 8 月 15 日 00:00 至 2025 年 9 月 15 日 23:59 (香港時間) (「推廣期」)。此推廣受下列條款及細則約束。

2. 所有與此推廣相關之時間及日期以 AXA 安盛伺服器紀錄為準。如於推廣期以外參加此推廣，均視為無效。

合資格人士及抽獎規則

3. 凡於抽獎活動推廣期內年滿 18 歲或以上 (「合資格人士」) 的人士皆可參加該抽獎活動。

4. 合資格人士參加該抽獎活動的登記方法如下：

合資格人士：	參加抽獎活動的登記方法：	抽獎機會：
<ul style="list-style-type: none">現有 AXA 安盛客戶 包括： (i) AXA 安盛人壽、醫療及危疾保障、儲蓄與投資保單之持有人； (ii) AXA 安盛一般保險保單持有人 (如家居、旅遊、汽車、海外留學保險等)；及 (iii) 受 AXA 安盛員工福利保單保障之僱員 現有 AXA 安盛客戶必須在 2025 年 9 月 15 日當天持有至少一份有效的 AXA 安盛保單，並於登記時提	對於已訂閱 AXA Express 安盛快訊電子報*的現有 AXA 安盛客戶，依照 AXA 安盛於 2025 年 8 月 15 日由 no-reply@news.axa.com.hk 發送的抽獎活動推廣郵件中的指示提交簡單問卷 對於其他現有 AXA 安盛客戶，透過 AXA 安盛 <u>指定網頁</u> 提交簡單問卷	2

<p>供其中一份有效保單的保單號碼以作身份驗證。</p> <p>現有 AXA 安盛客戶有責任提供正確且有效的保單號碼。AXA 安盛將依據該合資格人士所提供的保單號碼，並根據 AXA 安盛的記錄來決定該合資格人士是否具備作為現有 AXA 安盛客戶之條件。AXA 安盛的決定為最終及不可推翻。</p>		
<ul style="list-style-type: none"> • 非現有 AXA 安盛客戶 	<p>對於已訂閱 AXA Express 安盛快訊電子報*的非現有 AXA 安盛客戶，依照 AXA 安盛於 2025 年 8 月 15 日由 no-reply@news.axa.com.hk 發送的抽獎活動推廣郵件中的指示提交簡單問卷</p>	2
	<p>對於其他非現有 AXA 安盛客戶，透過 AXA 安盛<u>指定網頁</u>提交簡單問卷</p>	1

* AXA Express 安盛快訊電子報訂閱者名單以 AXA 安盛伺服器中於 2025 年 8 月 15 日抽獎活動推廣郵件發送時之電子郵件發送名單為準。

5. 每名合資格人士僅限用以下任一登記方法登記一次：透過 AXA 安盛指定網頁或抽獎活動推廣電郵提交簡單問卷。每位合資格人士最多可獲 2 次抽獎機會。每個電郵地址及手機號碼只限參加抽獎活動一次。重複登記將視為無效，唯 AXA 安盛將以最後一次登記為準且不另行通知。

6. 如合資格人士提交之個人資料有誤、不真實、不完整或無效，該合資格人士參與該抽獎活動之資格將被取消且不另行通知。

抽獎獎品及得獎者

7. 該抽獎活動提供合共 1,000 份獎品（「獎品」）。獎品包括：

獎品編號	獎品詳情	價值 (港元)	得獎者人數
1	Klook 電子禮券	5,000	3
2	文華東方酒店禮券	3,500	1
3	Apple Watch SE	1,999	8
4	AirPods 4	1,499	8
5	AXA 安盛「卓越」豐盛守護樂6折優惠	-	500
6	Lululemon 電子禮券	500	30
7	Decathlon 電子禮券	100	450

8. 該抽獎活動將於 2025 年 10 月 8 日以電腦隨機方式從已成功登記參加抽獎的合資格人士中抽出得獎者 (「得獎者」)，每個電郵地址及手機號碼只可贏取獎品一次。

9. 該抽獎活動結果 (包括得獎者姓名及手機號碼的首 4 位數字) 將於 2025 年 10 月 14 日刊登於 AXA 安盛官方網站以及當天香港出版的星島日報及英文虎報內。AXA 安盛保留於該抽獎活動結果刊登後再次核實得獎者身份之權利。

領取獎品

10. 得獎者將於 2025 年 10 月 14 日的星期內透過其於登記參加該抽獎活動時填寫的電郵地址收到由 AXA 安盛發出之得獎通知 (「得獎通知」)。

- 第 2-4 獎之得獎者：該等得獎者收到得獎通知後，需依照領獎須知於特定時限內前往指定地點領獎。
- 第 1、5-7 獎之得獎者：該等得獎者將透過得獎通知獲取相關連結或優惠代碼 (視情況而定)，以兌換獎品。

11. 合資格人士須確保其於登記參加該抽獎活動時提供的聯絡資料為準確且有效，AXA 安盛不會就未能聯絡得獎者或因得獎者提供不準確的聯絡資料而未能成功發送得獎通知至得獎者而承擔任何責任。

12. 第 2-4 獎之得獎者於領取獎品時需出示得獎通知的正本或副本，以及有效身份證明文件，以核對身份。該等得獎者須於領獎時簽署確認書以簽收各別獎品。該等得獎者可委任代表代為領取各別獎品。該代表須出示其有效身份證明文件、得獎通知的副本，以及得獎者的身份證明文件副本以供核實，並簽署確認書以簽收各別獎品。

13. 若得獎者因任何原因未能及時或不領取或兌換獎品，其獲獎資格將被取消且不另行通知，其獎品亦視為被沒收並會由候補人士依次補上。AXA 安盛保留按其認為適當的方式處理任何被沒收獎品之權利。

14. 所有獎品在任何情況下均不得置換、退還、補發或兌換成其他獎品或現金。

個人資料

15. 參加者同意其於該抽獎活動所登記的個人資料將用作行政、溝通、領獎、及其他與該抽獎活動相關的目的。

16. 除非本條款及細則另有明確說明，AXA 安盛將採取一切合理可行的步驟，對所收集的個人資料進行保密，並確保其處理符合《個人資料（私隱）條例》（第 486 章）的有關規定。AXA 安盛只會基於收集資料目的所需而保留已收集的個人資料。詳情請[按此](#)參閱 AXA 安盛收集個人資料的聲明。

一般事項

17. 參加者參與該抽獎活動即被視作已閱讀、明白及接受本條款及細則。

18. 除第 5 獎外，AXA 安盛並非獎品之製造商 / 供應商，故不會對該等獎品之品質、供應及與使用獎品有關之任何後果負責。AXA 安盛不就該等獎品承擔任何責任（包括但不限於與品質及使用相關之事宜）。如有任何該等獎品引致的爭議，得獎者須自行直接與製造商 / 供應商解決。獎品之使用受限於各製造商 / 供應商所訂立之條款及細則（包括有效期 / 到期日，如適用）。對於因使用或誤用獎品而直接或間接導致或與使用或誤用獎品直接或間接相關的任何損失或損害，AXA 安盛概不負責。

19. AXA 安盛擁有唯一及絕對酌情權，可根據本條款及細則決定任何參加者是否符合抽獎及 / 或獲獎資格。

20. 除合資格人士及 AXA 安盛外，任何人士均不享有任何於《合約（第三者權利）條例》（第 623 章）下所賦予強制執行或受惠於本條款及細則之任何條文的權利。

21. AXA 安盛保留對本條款及細則之絕對解釋權。如有任何爭議（包括但不限於與該抽獎活動或本條款及細則有關之爭議），AXA 安盛之決定為最終及不可推翻，並具約束力。

22. 如該抽獎活動相關宣傳資料所述內容與本條款及細則存在任何衝突或不一致，一概以本條款及細則為準。

23. 該抽獎活動將於香港舉行。合資格人士或得獎者（如適用）必須於香港境內登記參加該抽獎活動及領取獎品。本條款及細則受香港法律管轄並按其詮釋。任何因本條款及細則而引起的爭議受香港法院專屬管轄權管轄。

24. 推廣生意的競賽牌照號碼：060431-2。

25. 如對該抽獎活動或本條款及細則有任何查詢，請電郵至 cs@axa.com.hk 與我們聯絡。

"AXA Protect Your Health Lucky Draw" Terms and Conditions ("Terms and Conditions"):

Promotion Period

1. The "AXA Protect Your Health Lucky Draw" (the "Lucky Draw" or the "Promotion") is organised by AXA China Region Insurance Company Limited ("AXA"). The promotion period for the Lucky Draw is from 00:00 on 15 August 2025 to 23:59 on 15 September 2025 (Hong Kong time) ("Promotion Period"). The Promotion is subject to the following terms and conditions.

2. All times and dates related to the Promotion are subject to the record of AXA's server. Participation of the Promotion outside the Promotion Period will be deemed invalid.

Eligibility and Rules of the Lucky Draw

3. Participant(s) ("Eligible Participants") who reach the age of 18 or above within the Promotion Period are eligible to join the Lucky Draw.

4. The registration methods for Eligible Participants to participate in the Lucky Draw are as follows:

Eligible Participants who are:	Registration methods for participation in the Lucky Draw:	No. of lucky draw chance(s):
<ul style="list-style-type: none">Existing AXA customers <p>Including: (i) AXA Life, Health & Critical Illness Protection, Savings and Investment policyholders; (ii) AXA General Insurance policyholders (e.g., home, travel, motor, overseas study); and (iii) employees covered under AXA Employee Benefits policies</p> <p>An existing AXA customer must hold at least one in-force AXA policy as of 15 September 2025, and provide the policy number of one of their</p>	<p>For existing AXA customers who have subscribed to AXA Express e-newsletter*, submitting a simple questionnaire following the instructions in the Lucky Draw promotion email sent by AXA on 15 August 2025 from sender email: no-reply@news.axa.com.hk</p> <p>For other existing AXA customers, submitting a simple questionnaire on AXA's <u>designated webpage</u></p>	2

in-force policies upon registration for verification of identity. An existing AXA customer is responsible for providing a correct and valid policy number. AXA will use the policy number provided to determine whether an Eligible Participant may qualify as an existing AXA customer according to AXA's record. AXA's determination shall be final and conclusive.		
<ul style="list-style-type: none"> Non-existing AXA customers 	For non-existing AXA customers who have subscribed to AXA Express e-newsletter*, submitting a simple questionnaire following the instructions in the Lucky Draw promotion email sent by AXA on 15 August 2025 from sender email: no-reply@news.axa.com.hk	2
	For other non-existing AXA customers, submitting a simple questionnaire on AXA's <u>designated webpage</u>	1

* AXA Express e-newsletter subscribers list is based on the email distribution list on AXA's server as of 15 August 2025 when the Lucky Draw promotion email is distributed.

5. Each Eligible Participant may only register once using one of the following registration methods: submitting a simple questionnaire via either AXA's designated webpage or the Lucky Draw promotion email. Each Eligible Participant may earn a maximum of two chances of winning a prize. Each email address and mobile number can only join the Lucky Draw once. Duplicate registrations will be deemed invalid; save that only the latest registration will be recorded by AXA without further notice.

6. If any personal details provided by an Eligible Participant are incorrect, untrue, incomplete or invalid, such Eligible Participant will be disqualified from participating in the Lucky Draw without further notice.

Lucky Draw Prizes and Winners

7. The Lucky Draw has a total of 1,000 prizes ("Prizes"). The Prizes include:

Prize No.	Prize details	Value (HKD)	No. of Winner(s)
1	Klook eVoucher	5,000	3
2	Mandarin Oriental voucher	3,500	1
3	Apple Watch SE	1,999	8
4	AirPods 4	1,499	8
5	AXA SmartProtect Plus 40% off discount code	-	500
6	Lululemon eVoucher	500	30
7	Decathlon eVoucher	100	450

8. The Lucky Draw will be conducted on 8 October 2025, with the winners randomly drawn by computer system ("Winners") among all Eligible Participants who have successfully registered for the Lucky Draw. Each email address and mobile number may only win one prize in this Lucky Draw.

9. The Lucky Draw results (including the Winners' names and the first 4 digits of their mobile numbers) will be announced on AXA official website, Sing Tao Daily and The Standard newspapers published in Hong Kong on 14 October 2025. AXA reserves the right to re-verify the Winners' identities after the announcement.

Prize Collection

10. Each of the Winners will receive a notification email ("Winner Notification") from AXA in the week of 14 October 2025, using the email address provided upon the Lucky Draw registration.

- 2nd Prize to 4th Prize Winners: After receiving the Winner Notification, such Winner need to follow the instructions and collect the Prize at the designated location within the specified time.
- 1st Prize, 5th Prize to 7th Prize Winners: Such Winner will receive the relevant link or coupon code (as the case may be) to redeem the Prize via the Winner Notification.

11. Eligible Participants must ensure the contact information they provided upon the Lucky Draw registration is accurate and valid. AXA will not be held responsible if a Winner cannot be contacted or the Winner Notification cannot be successfully delivered to a Winner due to the inaccurate contact information provided.

12. The 2nd Prize to 4th Prize Winners must present the original or a copy of the Winner Notification, as well as the valid identification document, for verification when collecting

the Prize. Such Winners are required to sign a confirmation acknowledging receipt of the respective Prize. Such Winners may appoint a delegate to collect the respective Prize on their behalf. The delegate must present their valid identification document, a copy of the Winner Notification, and a copy of the Winner's identification document for verification, and sign a confirmation acknowledging receipt of the respective Prize.

13. If, for whatever reason, a Winner does not collect or redeem the Prize or fails to collect or redeem the Prize in a timely manner, he/she will be disqualified without further notice and the Prize will be considered as forfeited and will be reassigned to an alternate winner according to the waiting list. AXA reserves the right to deal with any forfeited Prize(s) as it sees fit.

14. The Prizes cannot be replaced, returned, reissued or exchanged for other Prize(s) or cash in any circumstances.

Personal Information

15. Participants agree that the personal data provided during registration for the Lucky Draw will be used for administrative, communication, Prize collection, and other purposes related to the Lucky Draw.

16. Unless otherwise specified in these Terms and Conditions, AXA will take all reasonable and practicable measures to keep the personal data collected confidential and ensure that its processing complies with the relevant provisions of the Personal Data (Privacy) Ordinance (Cap. 486). AXA will only keep the personal data collected as required for the purposes of collection. For more information, please refer to the Personal Information Collection Statement by clicking [here](#).

General

17. Upon participating in the Lucky Draw, participants are deemed to have read, understood and agreed to these Terms and Conditions.

18. Except for the 5th Prize, AXA is not the manufacturer/supplier of the Prizes, and therefore will not be responsible for the quality, supply, and any consequences related to the use of these Prizes. AXA will not be liable in anyway in relation to these Prizes (including but not limited to any matters relating to the quality and use). Any disputes arising from these Prizes shall be resolved by the Winner and the manufacturer/supplier directly. The use of the Prizes is subject to the terms and conditions (including any validity periods/expiry dates, where applicable) imposed by the respective manufacturers/suppliers. AXA will not be responsible

or liable for any loss or damage directly or indirectly arising from or in connection with the use or misuse of the Prizes.

19. AXA has the sole and absolute discretion in, with reference to these Terms and Conditions, determining the eligibility of any participant for the Lucky Draw and/or a Prize.

20. Apart from Eligible Participants and AXA, no person shall have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623) to enforce or benefit from any provision of these Terms and Conditions.

21. AXA reserves its absolute right to interpret these Terms and Conditions. In the case of any disputes, including but not limited to those in connection with the Lucky Draw or these Terms and Conditions, AXA's decision shall be final, conclusive and binding.

22. In the case of any conflicts or inconsistencies between the information contained in the relevant promotional materials relating to the Lucky Draw and these Terms and Conditions, these Terms and Conditions shall prevail.

23. The Lucky Draw will be held in Hong Kong. Eligible Participants or Winners (where applicable) must be in Hong Kong when they register for the Lucky Draw and collect the Prizes. These Terms and Conditions shall be governed by and construed in accordance with the laws of Hong Kong. Any dispute arising under these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of Hong Kong.

24. Trade Promotion Competition Licence No.: 060431-2.

25. If you have any enquiries about this Lucky Draw or these Terms and Conditions, please email us at cs@axa.com.hk.